HOMEHEAT Series Sauna Heater Warranty



This Finsauna HomeHeat sauna heater is guaranteed for the lifetime of the product, and includes all heater parts such as heating elements, controls, and contactors.

This guarantee covers faults in manufacture and material only, and includes the exchange of new parts supplied by the manufacturer or importer, after the faulty part has been returned to same.

The guarantee does not cover defects caused by normal wear and tear, defects caused by improper installation, poor maintenance, or failure to follow the manufacturer's instructions for installation, use and care, or alterations made to the sauna product.

This guarantee is void if the heater is used improperly. Pool or spa water should not be poured over the sauna stones, as chemicals are harmful to the heater; the sauna room must be heated for at least 30 minutes before water is poured over the stones; only one or two dippers full of water should be poured over the hot stones at one time. This guarantee will be void if a shower has been installed in the sauna room.

This guarantee does not cover shipping costs of the faulty part or costs of the person carrying out the repair in the field. If the sauna heater is returned to the manufacturer or the importer, the importer will provide free labor for repair, but will charge for parts not covered by this guarantee.

This guarantee will be void if installation and wiring is not carried out by a certified electrician or authorized and qualified service representative, who must sign registration document.

This guarantee will be void if registration information is not filled out and returned within 15 days of purchase, and it applies only to original installation of product and to original purchaser.



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